



Spring Park Surgery Center, L.L.C.

PATIENT BILL OF RIGHTS

In recognition of the responsibility of this facility in the rendering of patient care, these rights are affirmed in the policies and procedures of SPRING PARK SURGERY CENTER, L.L.C.

1. To inform the patient, patient's representative or surrogate of the patient's rights;
and to protect and promote the exercise of such rights.
2. To exercise rights without being subjected to discrimination or reprisal.
3. To be treated with respect, consideration, and dignity.
4. To obtain the name and function of any person providing services to you.
5. To be provided with appropriate privacy, safe environment and freedom from all forms
of abuse and harassment.
6. To provide the patient, patient's representative or surrogate with verbal and written
notice of the patient's rights prior to the surgical procedure, in a language and manner
that the patient or the patient's representative understands.
7. To provide the patient or the patient's representative with written disclosure of
physician financial interests or ownership in Spring Park Surgery Center, prior to the
surgical procedure. This disclosure ensures patient's freedom of choice and promotes
informed decisions.
8. Prior to the surgical procedure, the patient, patient's representative or surrogate will
receive information concerning policies on advance directives, including a description
of applicable state health and safety laws and, if requested, official state advanced
directive forms.
9. To place documents in a prominent part of the current medical record, whether or not
an advanced directive has been executed.
10. To expect that all disclosures and records be treated confidentially, except when
required by law, and to be given the opportunity to approve or refuse their release.
11. To be provided, to the degree known, complete information concerning their diagnosis,
treatment and prognosis. When it is medically inadvisable to give such information to
the patient, the information is provided to a person designated by the patient or state
law to be a legally authorized person.
12. To be given opportunity to participate in decisions involving their health care, except
when participation is contraindicated for medical reasons.
13. To receive from his/her physician information necessary to give informed consent
before the start of any procedure and/or treatment, except in emergencies. Such
information for informed consent should include the specific procedure and/or
treatment, significant medical risks involved, the expected outcome and the probable
duration of incapacitation. The patient has the right to know the name of the provider
responsible for the procedures and/or treatments and have the right to change their
provider if other qualified providers are available.
14. If a patient is adjudged incompetent under applicable state laws by a court of proper

Jurisdiction, the rights of the patient are exercised by the person appointed under state law to act on the patient's behalf. If a state court has not adjudged a patient incompetent, any legal representative or surrogate designated by the patient in accordance with state law may exercise the patient's rights to the extent allowed by state law.

15. Where significant alternatives for medical care or treatment exist, or when the patient requests information concerning medical alternatives, the patient has the right to such information and the consequences of not complying with therapy.

16. To refuse treatment and be informed of consequences of refusing treatment or not complying with therapy.

17. To be informed as to:

- a. Expected conduct and responsibilities as a patient.

- b. Services available from the facility.

- c. Provisions for after-hours and emergency

care.

- d. Fees for service and payment policies.

- e. Right to refuse participation in

experimental research.

18. To voice grievances regarding treatment or care that is (or fails to be) furnished and to

be assured the grievance will be investigated.

- Direct grievances and/or suggestions to the Spring Park Surgery Center, L.L.C.

Administrator, Heather Hilgendorf-Cooley, MBA CASC at 1-563-

359-2981

- Report public health concerns to:
Mary Spracklin, Bureau Chief, Medicare Services Bureau,
Lucas State Office Building, Des Moines, Iowa 50319-0083
1-515-281-0286 or www.cms.hhs.gov/center/ombudsman.asp